

**From:** Jennie Santos

**Sent:** Wednesday, January 24, 2018 8:31 AM

**To:** [ogis@nara.gov](mailto:ogis@nara.gov)

**Subject:** Mediation re: FOIA Request CBP-2017-033315 (CBP-AP-2018-019088)

Good morning,

I am contacting you because I would like to take advantage of the mediation services offered by your office in order to hopefully resolve my dispute relating to the failure to respond to my FOIA request before deciding whether to pursue litigation.

The initial request, CBP-2017-033315, has been pending for over a year and was recently remanded to the FOIA Office for processing after I filed an appeal (CBP-AP-2018-019088) in December 2017. No further response has been provided after the remand, which occurred more than 20 days ago.

Attached for review are the relevant documents: the initial request, all correspondence with the FOIA Office, the appeal, and the remand notice. Please advise whether you require any additional information and/or documentation in order to initiate the mediation/review process. Also, please advise of the process and expected timing for completing the same.

Regards,

Jennie Santos-Bourne

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